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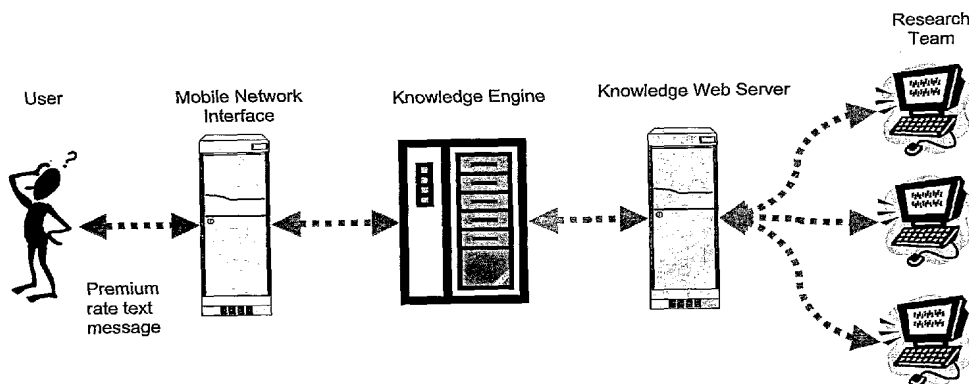
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(54) Title: A METHOD FOR PROCESSING QUESTIONS SENT FROM A MOBILE TELEPHONE



(57) Abstract: A user sends a SMS text message with a question; this message is then received at a central computer and sent out to one or more human researchers to compose an answer. An answer is sent back as a text message to the mobile telephone. The question is not restricted to any category of question types and the question is sent using a premium rate text service. Because a premium rate text service is used, this hugely simplifies the practical task of actually deploying a working system since it greatly reduces the complexity of the technical infrastructure that is required. In particular, the customer databases and billing systems can be dispensed with.

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